



# VERY SPECIAL GUEST ROOM

1. The Very Special Guest Room has been designed for our guests with autism, Cerebral Palsy and Down Syndrome who are being crowd- and noise- sensitive and may need more silent area in order to help them waiting as stress-free before the flight.
2. The sitting areas, play-activity units and flight information display, are available in the room in order to let our guest to have a nice, comfortable and stress-free time until their flight times.
3. Also, there is also a small “Silent Room” with soft surface-coated walls inside the room in order to use during any crisis.
4. In order to use this room, you should receive the Very Special Guest Card by filing application from our website in advance.
5. Our guests with the card can remark that they want to use this room via information desk or our following communication channels.
6. The room can provide service to maximum our 6 guests with their companions in order able to highly benefit by our guests with special need and to protect social distance.
7. We kindly ask you to use the room with maximum 1 companion.
8. The room has been designed for our guests with special needs. We kindly ask you not to use these areas for purposes such as worship or diaper changing. You can reach the locations of the closest prayer room and diaper changing room in the airport via information desks, digital information kiosks and the map at mobile application.
9. We kindly ask you not to step on the seats in the room with shoe for your health and other passenger’s health.
10. We kindly ask you not to eat food in the room.
11. In case of need, you may reach us with phone at entrance gate or by following phone number.

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